



Thank you for choosing Miniloc Island for your holiday!  
For your comfort and convenience, we would like to remind you of the following details:

#### **GETTING THERE**

From El Nido Airport, there will be a 5 minute jeepney ride to the Jetty or a 10 - 15 minute van ride to El Nido Town Pier followed by a 30 to 45 minute boat ride to Miniloc Island depending on tide and weather conditions. Due to seasonal changes and wind conditions, you may get wet during transfers. If you are traveling from Taytay or Puerto Princesa you may join our shuttle boat from the El Nido Airport. Please make sure to coordinate/confirm boat transfer arrangement from El Nido Airport. Transfers to the resorts shall only be via El Nido Resorts boats. Resort management will not accommodate any guest not following this SOP. Guests who are NOT arriving via AirSWIFT must re-confirm arrival details to El Nido 2 days before by calling our Front Office at Miniloc Island Resort at the numbers given below.

For guests with connecting or international flights, please allow 3-4 hours allowance prior to your scheduled flights with AirSWIFT to ensure smooth flight check-in procedure. El Nido Resorts will not be liable for any missed flights.

#### **LUGGAGE TAGS**

Make sure your luggage are properly labeled with your names. The next time you will see your luggage will be in your room at the resort.

#### **WHAT TO BRING**

Apart from the essentials, we recommend you include the following in your To-bring list: Underwater camera for a fantastic photo-op with Miniloc house reef's resident sea creatures; sunblock and insect repellent to protect yourself during outdoor activities; a good book or your favorite magazine to while away your time during sunbathing. And don't forget a pair of shorts and sandals or surf shoes for our tours and activities. Please note that pets are not allowed at the resort.

#### **CHECK-IN & CHECK-OUT FROM THE RESORT**

Standard check-in time is 2PM and standard check-out time is 12NN.

#### **NO SHOW/SHORTENED STAY**

No refund shall be made in the event of no show or shortened stay.

#### **FORCE MAJEURE**

In case of acts of God, fortuitous events, or any condition beyond our control, El Nido Resorts or our carriers shall not be held responsible for failure to deliver services, nor be obligated to provide additional services. Delays and/or cancellations of flights and/or boat transfers resulting from or related to weather disturbances or as mandated by Government authorities are beyond the control of El Nido Resorts. El Nido Resorts or our carriers will not be responsible for unused rooms or missed flights and no refund will be given on account of these events.

#### **CONSERVATION FEE**

All visitors to El Nido protected area, 12 years old and above, are required pay a conservation fee of PhP 200.00 per person per visit. This fee is collected for various conservation projects, and may be settled at the resort.

#### **SAFETY REMINDERS**

For the safety of our valued guests and employees, we would like to remind you that the following items are prohibited at the resorts and beach clubs: drones, firearms, cooking or heating equipment and perishable food items. Guests bringing any of these items may be asked to leave the resort without refund.

#### **INCIDENTAL DEPOSIT POLICY**

Kindly be advised that our Front Desk Agent will request upon check-in an incidental deposit of PhP 4,000 per room to be refunded accordingly at the end of your stay. For your convenience, you may choose to settle the amount through credit card or cash. Any additional charges incurred at the resort may be deducted from your incidental deposit.

#### **CONTACT INFORMATION**

Should you need additional information or require assistance, please feel free to contact us at the following numbers:

El Nido Resorts Reservations Hotline

Tel: +63 (2) 902 5934

+63 (917) 584 1576

Resorts Miniloc Island

Tel: +63 (2) 902 5985

AirSWIFT

Tel: +63 (2) 902 5948 - 49

+63 (2) 318 5941; 318 5943

+63 (917) 789 0169; (915) 5097024

*We wish you an enjoyable holiday at Miniloc Island!*